## Quality Management Systems

<table>
<thead>
<tr>
<th>Course</th>
<th>Fee</th>
<th>PDH Hours</th>
<th>Dates</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>ISO 9001:2015 Transition Overview</strong></td>
<td>$595</td>
<td>6.5</td>
<td>February 15, September 6</td>
<td>Raleigh, Greensboro</td>
</tr>
<tr>
<td><strong>ISO 9001:2015 Overview</strong></td>
<td>$595</td>
<td>6</td>
<td>February 16, September 7</td>
<td>Raleigh, Greensboro</td>
</tr>
<tr>
<td><strong>ISO 9001:2015 Internal Auditor Upgrade Training</strong></td>
<td>$595</td>
<td>6.5</td>
<td>April 11, October 24</td>
<td>Raleigh, Greensboro</td>
</tr>
<tr>
<td><strong>ISO 9001:2015 Internal Auditor Training</strong></td>
<td>$795</td>
<td>13</td>
<td>April 12–13, October 25–26</td>
<td>Raleigh, Greensboro</td>
</tr>
<tr>
<td><strong>AS 9100D Transition Overview</strong></td>
<td>$595</td>
<td>6.5</td>
<td>April 19</td>
<td>Raleigh</td>
</tr>
<tr>
<td><strong>ISO 13485:2016 Internal Auditor Upgrade Training</strong></td>
<td>$795</td>
<td>13</td>
<td>May 2</td>
<td>Raleigh</td>
</tr>
<tr>
<td><strong>ISO 13485:2016 Transition Overview</strong></td>
<td>$795</td>
<td>13</td>
<td>April 4</td>
<td>Raleigh</td>
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</tbody>
</table>

### Process Improvement & Risk Minimization

<table>
<thead>
<tr>
<th>Course</th>
<th>Fee</th>
<th>PDH Hours</th>
<th>Dates</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Design Failure Mode Effects Analysis (DFMEA)</strong></td>
<td>$495</td>
<td>6.5</td>
<td>September 12</td>
<td>Raleigh</td>
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<tr>
<td><strong>Process Failure Mode Effects Analysis (PFMEA)</strong></td>
<td>$495</td>
<td>6.5</td>
<td>September 13</td>
<td>Raleigh</td>
</tr>
<tr>
<td><strong>Effective Problem Solving &amp; Root Cause Analysis</strong></td>
<td>$495</td>
<td>6.5</td>
<td>October 5</td>
<td>Raleigh</td>
</tr>
<tr>
<td><strong>Practical Project Management</strong></td>
<td>$795</td>
<td>13</td>
<td>May 3–4</td>
<td>Raleigh</td>
</tr>
<tr>
<td><strong>3 Day Timer Pro Training for Continuous Improvement Professionals</strong></td>
<td>$1395</td>
<td>19.5</td>
<td>October 25–27</td>
<td>Raleigh</td>
</tr>
</tbody>
</table>

*This course can be applied to the Manager of Plastics Processing (MPP) certificate | ies.ncsu.edu/solution/mpp-certificate-program
*This course can be applied to OSHA’s Safety & Health Fundamentals Certificate | ies.ncsu.edu/oshacertificate
*This course can be applied to the Manager of Environmental Safety and Health (MESH) certificate | ies.ncsu.edu/mesh

To register or for more information, visit [www.ies.ncsu.edu/courses](http://www.ies.ncsu.edu/courses)
2017 Professional Training Course Calendar
Hazardous Waste, Materials & Environmental Management

40-Hour HAZWOPER for Hazardous Waste Site Workers
$825 | PDH hours: 40 M
  March 13–17 | Raleigh, NC
  October 16–20 | Raleigh, NC

24-Hour Hazardous Material (HazMat) Technician-Level for Emergency Response
$625 | PDH hours: 24 M
  June 20–22 | Raleigh, NC

24-Hour HAZWOPER for Hazardous Waste Site Workers
$625 | PDH hours: 24 M
  March 13–15 | Raleigh, NC
  October 16–18 | Raleigh, NC

8-Hour Hands-On HAZWOPER Refresher
$270 | PDH hours: 8 M
  March 16 | Raleigh, NC
  June 22 | Raleigh, NC
  October 19 | Raleigh, NC

8-Hour HAZWOPER for Environmental Professionals
$270 | PDH hours: 8 M
  April 27 | Raleigh, NC
  December 6 | Raleigh, NC

DOT HazMat Transportation Training
$455 | PDH hours: 14 M
  May 24–25 | Raleigh, NC
  August 16–17 | Greensboro, NC
  November 2–3 | Raleigh, NC

DOT HazMat Transportation Refresher
$265 | PDH hours: 7 M
  May 25 | Raleigh, NC
  August 17 | Greensboro, NC
  November 3 | Raleigh, NC

Hazardous Waste Management for Generators
$395 | PDH hours: 7 M
  May 23 | Raleigh, NC
  August 15 | Greensboro, NC
  November 1 | Raleigh, NC

ISO 14001:2015 Environmental Management System Overview
$395 | PDH hours: 7 M
  April 5 | Raleigh, NC
  October 3 | Raleigh, NC

ISO 14001:2015 Environmental Management System – Internal Auditor Training
$395 | PDH hours: 7 M
  April 5–6 | Raleigh, NC
  October 3–4 | Raleigh, NC

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# 2017 Professional Training Course Calendar
## Healthcare Management Systems

<table>
<thead>
<tr>
<th>Course</th>
<th>Title</th>
<th>Fee</th>
<th>Instructional Hours</th>
<th>Dates and Locations</th>
</tr>
</thead>
</table>
| Lean Healthcare 200H | Lean Healthcare 200H | $395 | 14 | March 16–17 | Greensboro, NC  
| | | | | May 17–18 | Raleigh, NC  
| | | | | September 13–14 | Charlotte, NC |
| Lean Healthcare 300H | Lean Healthcare 300H | $895 | 21 | July 25–27 | Raleigh, NC |
| OSHA #521 | OSHA Guide to Industrial Hygiene | $800 | 30 | May 8–11 | Raleigh, NC  
| | | | | October 23–26 | Raleigh, NC |
| OSHA #7105 | Introduction to Evacuation and Emergency Planning | $250 | 7.5 | March 7 | Raleigh, NC  
| | | | | September 27 | Columbia, SC  
| | | | | December 5 | Greensboro, NC |
| OSHA #7205 | Health Hazard Awareness | $250 | 7.5 | March 6 | Raleigh, NC  
| | | | | September 28 | Columbia, SC  
| | | | | December 4 | Greensboro, NC |
| OSHA #7500 | Introduction to Safety and Health Management | $250 | 7.5 | March 8 | Raleigh, NC  
| | | | | September 12 | Columbia, SC  
| | | | | December 6 | Greensboro, NC |

**Online Courses Are Available**

Learn more about our online offerings at [www.ies.ncsu.edu/solution/online-training](http://www.ies.ncsu.edu/solution/online-training)

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